



Compadre®

SpeechGear's Compadre® suite of instant language translation solutions.



Increase your occupancy rates by becoming the preferred cruise line of non-English speaking customers

Features:

- Bi-directional instant language translation.
- Whatever you say, type or write is instantly translated and spoken in the desired foreign language.
- Generates a complete transcript of each and every conversation that you can save for future reference.

Languages:

- Spanish
- German
- Italian
- Portuguese
- Dutch
- Mandarin Chinese
- French
- Russian
- Arabic
- And many more...



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The Best New Product for Enhancing Customer Experience



"The Innovative Solution Awards provide industry recognition for companies who provide the best of the best in leading edge, creative solutions. After evaluating the hundreds of applications, our committee selected SpeechGear's Compadre product suite for the Customer Touch Points category, which is focused on technology that maximizes the customer experience."

Joe Finizio, President & CEO, Retail Solutions Providers Association

Become the Preferred Cruise Line for Travelers

It's simple, people want to vacation on a cruise line that speaks their language. Just in the United States, one out of every five households does not speak English within their home. This equates to nearly 50 million people, with 20 million having no knowledge of English at all. With SpeechGear's line of instant translation products, you can become that preferred choice. From instant translation of speech, to receipts printed in the customer's native language, SpeechGear gives you that extra differentiator to separate you from your competition. SpeechGear's products are affordable, effective, and immediately available.



Four Steps to Removing the Language Barrier

- 1 At the Customer Reception Desks:** Use *Interact* to instantly translate conversations. Simply say a phrase, and it is translated and spoken in the desired foreign language. With SpeechGear's products, you are not limited to a fixed set of phrases - any meaningful sentence is instantly translated.
- 2 In the Restaurants and Gift Shops:** Instant translation of conversations and transaction receipts.
- 3 For Room Service:** Now your staff can directly communicate with guests in the guest's native language.
- 4 For Your Guests:** Generate extra revenue by renting translation systems to your guests when they go ashore for visits.

Configure Your System Today

With SpeechGear, now all of your employees can communicate in multiple languages, adding that differentiating personal touch to your level of customer service. The products do not replace interpreters, but rather let these individuals focus their valuable time on situations where their expertise is truly needed, resulting in more effective and efficient use of their time and an overall cost savings for your operations. In addition to language translation, SpeechGear also has systems enabling you to communicate with individuals who are deaf or hard of hearing. To configure and order your *Compadre* system send an email to info@speechgear.com, or give us a call at 888-664-9123 and ask for the Sales Department, or visit our website at www.speechgear.com. We are looking forward to working with you to configure an instant translation system specifically for your needs.