



Compadre®

SpeechGear's Compadre® suite of instant language translation solutions.



Increase your market share by becoming the preferred airline of non-English speaking customers

Features:

- Bi-directional instant language translation.
- Whatever you say, type or write is instantly translated and spoken in the desired foreign language.
- Generates a complete transcript of each and every conversation that you can save for future reference.

Languages:

- Spanish
- German
- Italian
- Portuguese
- Dutch
- Mandarin Chinese
- French
- Russian
- Arabic
- And many more...



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The Best New Product for Enhancing Customer Experience



"The Innovative Solution Awards provide industry recognition for companies who provide the best of the best in leading edge, creative solutions. After evaluating the hundreds of applications, our committee selected SpeechGear's Compadre product suite for the Customer Touch Points category, which is focused on technology that maximizes the customer experience."

Joe Finizio, President & CEO, Retail Solutions Providers Association

Become the Preferred Airline for Travelers

It's simple, people want to travel on an airline that speaks their language. Just in the United States, one out of every five households does not speak English within their home. This equates to nearly 50 million people, with 20 million having no knowledge of English at all. With SpeechGear's line of instant translation products, you can become that preferred choice. From instant translation of speech, to boarding passes printed in the customer's native language, SpeechGear gives you that extra differentiator to separate you from your competition. SpeechGear's products are affordable, effective, and immediately available.



Reduce Operational Costs

SpeechGear's products do not completely replace trained interpreters. With SpeechGear, your interpreters can focus their efforts on situations where they are truly needed, resulting in more effective and efficient use of their valuable time. Instead of using expensive translation services or trying to rely on in-house interpreters for all situations; SpeechGear reduces operational costs by providing you with an affordable instant translation product that you own and can use as the situation dictates. This is not a service or a subscription plan. Use SpeechGear's products as often as needed with no additional usage fees being incurred.

Four Steps to Removing the Language Barrier

- At Customer Service Desks:** Use *Interact* to instantly translate conversations. Simply say a phrase, and it is translated and spoken in the desired foreign language. With SpeechGear's products, you are not limited to a fixed set of phrases - any meaningful sentence is instantly translated.
- At Gate Check-In Counters:** Instant translation of conversations and of printed materials such as boarding passes.
- On Airplanes:** Now your flight attendants can directly communicate with guests in the guest's native language. Many airlines have already deployed hand-held computing platforms for in-flight orders. SpeechGear's *Interpreter* software runs directly on these computers. No new computers or additional maintenance concerns; just increased functionality for your existing investment.
- At Baggage Claim:** Now your staff can directly communicate with customers in the customer's native language leading to more efficient resolution of concerns.

Configure Your System Today

With SpeechGear, now all of your employees can communicate in multiple languages, adding that personal touch to your customer service. In addition to language translation, SpeechGear also has systems enabling you to communicate with individuals who are deaf or hard of hearing. To configure and order your *Compadre* system send an email to info@speechgear.com, or give us a call at 888-664-9123 and ask for the Sales Department, or visit our website at www.speechgear.com.