



# Compadre®

SpeechGear's Compadre® suite of instant language translation solutions.

Increase revenue, improve patient care, and comply with state and federal patient access regulations, while at the same time reducing operational expenses

## Features:

- Bi-directional instant language translation.
- Whatever you say, type or write is instantly translated and spoken in the desired foreign language.
- Generates a complete transcript of each and every conversation that you can save for future reference.

## Languages:

- Spanish
- German
- Italian
- Portuguese
- Dutch
- Mandarin Chinese
- French
- Russian
- Arabic
- And many more...



SpeechGear

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## The Best New Product for Enhancing Customer Experience



"The Innovative Solution Awards provide industry recognition for companies who provide the best of the best in leading edge, creative solutions. After evaluating the hundreds of applications, our committee selected SpeechGear's Compadre product suite for the Customer Touch Points category, which is focused on technology that maximizes the customer experience."

*Joe Finizio, President & CEO, Retail Solutions Providers Association*

## Become the Preferred Medical Care Provider

One out of every five households in America speaks a language other than English within their home. This equates to nearly 50 million people, with 20 million having no knowledge of English at all. It's simple, people are willing to drive further to visit a medical provider that speaks their language. With SpeechGear's line of instant translation products, you can become that preferred destination. SpeechGear's Compadre product suite removes the language barrier, letting employees directly communicate with patients, no matter which language they speak. SpeechGear's products are affordable, effective, and immediately available.

## Reduce Operational Costs

SpeechGear's products do not completely replace trained interpreters. With SpeechGear, your interpreters can focus their efforts on situations where they are truly needed, resulting in more effective and efficient use of their valuable time. Instead of using expensive translation services or trying to rely on in-house interpreters for all situations; SpeechGear reduces operational costs by providing you with an affordable instant translation product that you own and can use as the situation dictates. This is not a service or a subscription plan. Use SpeechGear's products as often as needed with no additional usage fees being incurred.



## Five Steps to Remove the Language Barrier

- 1 At the Customer Service and Admission Desks:** Use *Interact* to instantly translate conversations. Simply say a phrase, and it is translated and spoken in the desired foreign language. Use *Document* to provide medical forms written in the patient's language.
- 2 EMTs:** Use *Interpreter* to communicate with patients who have limited English skills.
- 3 Emergency Room:** The first moments may be critical. Use SpeechGear's products to enable immediate multi-lingual communications.
- 4 Patient Examination Offices:** Instant translation of conversations and documents describing medical procedures and outpatient care.
- 5 Pharmacy Windows:** Instant translation of conversations, product labels, usage directions and purchase receipts.

## Configure Your System Today

With SpeechGear, now all of your employees can communicate in multiple languages, adding that differentiating personal touch to your patient's visit. SpeechGear also has a line of products enabling you to communicate with individuals who are deaf or hard of hearing. To configure and order your system send an email to info@speechgear.com, or give us a call at 888-664-9123, or visit our website at www.speechgear.com.