



# Live Interpreter Module

With the Live Interpreter Module, you can now communicate in over 200 languages. Just click on the icon, enter your access code, and you are connected to a professional interpreter for instant translation of your conversation. This *Quick Start Insert* gives you all the information you need to use the Live Interpreter Module.

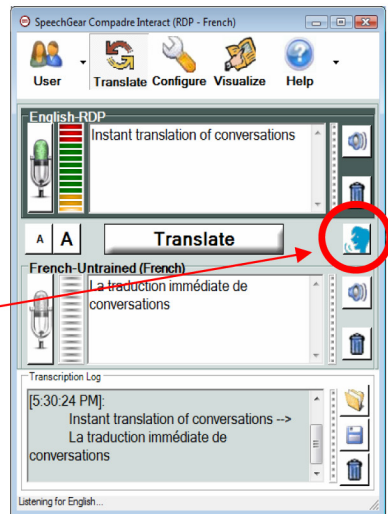
## Installation and Set Up

When you installed your Interact software, the Live Interpreter Module was also automatically installed. No additional installation or set up procedures are required.

## Using the Module

You can use the Live Interpreter Service anytime of the day without any advanced planning or scheduling. Here are the steps for connecting with your professional interpreter:

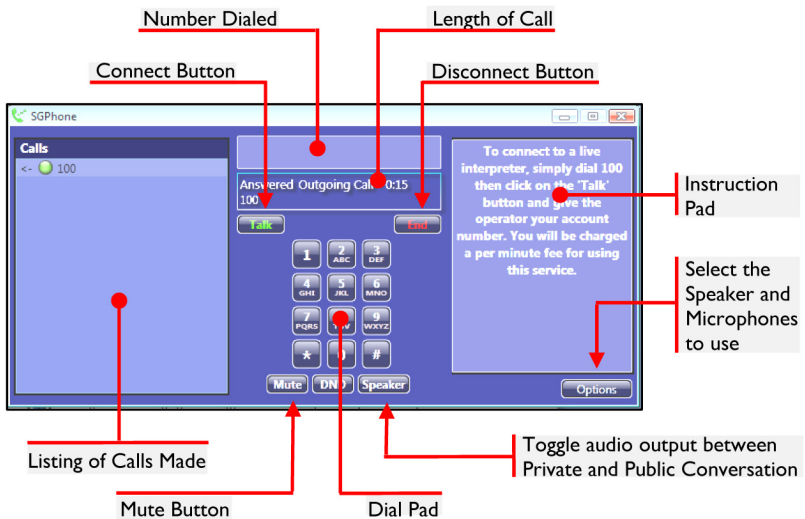
- (1) **Make sure you have access to the internet.** To use the Live Interpreter Module you must have access to the internet, such as a Wi-Fi or Ethernet connection.
- (2) **Then click on the Live Interpreter Icon** which is located on Interact's Translate Page.
- (3) **The Live Interpreter Phone Interface** is then ready for use. See the other side of this page for additional information.




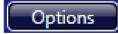



## Is there a Cost for Using the Service?

Yes, there is a small per minute fee for using the Live Interpreter service. This fee varies with the amount of usage, the more you use the service the lower your cost becomes. Each month you will be sent an invoice for the minutes you have used. Please note that you are only charged for the minutes that you are talking with the actual interpreter, you are not charged for the time that it takes for you to connect to the service or when you are talking with the receptionist.

When you click on the Live Interpreter Icon, the following interface is displayed.



- (1) Enter “100” into the phone pad and then press the  button,
- (2) **When prompted to do so, enter your Account Number** using the keypad. This is a six digit number that is included as a sticker in your DVD case. If you do not have account number, or you have forgotten yours, please contact Auditory Sciences by sending an email to [support@auditorysciences.com](mailto:support@auditorysciences.com).
- (3) **Choose your desired language** – just tell the receptionist which language you would like to speak and you will be connected to a professional interpreter. If you are in a situation where you are not sure what language the other person is speaking, then simply say, “Help” and you will be transferred to a representative trained to help in language identification.
- (4) **Explain your situation to the interpreter** – For example, it helps the interpreter to know if you are speaking with a single person or a group of people.
- (5) **When you are finished with the conversation** click on the  button to complete your Live Interpreter Session.
- (6) **Additional Notes:**
  - a) If you are using two microphones with your system, use the  button to select the microphone to use with the Live Interpreter Module.
  - b) You can also use the  button to select the audio speaker to use. This can be a headset for a private conversation, and the computer’s built-in speakers if you want the audio to be heard by everyone. Click on the  button to toggle between these two audio settings.