



Interact-Streamer™

Church Captioning and Translation System

Welcome to Streamer™

Thanks for being part of our Mark 16:15 team. By working together, we can help spread the message of Christ to the world. Streamer™ works with most any device that can connect to the Internet, including iPads, iPhones, Android phones, Chromebooks, laptops, desktops and tablets. It's simply a website that you'll be using. You just open your Chrome browser, go to www.streamer.center, and login. That's all it takes to get started.

When you login to the website you'll be placed in the **Lobby**. Think of this as an actual lobby from which there may be multiple rooms you can enter, such as your auditorium, a meeting room, or a pastor's office. At least one **Room** has already been created for you, perhaps more. You enter a **Room** by clicking on it, and once you're in the room you can start captioning and/or translating whatever is being said. We'll show you in a moment how to invite others to join you in the **Room**, and how to share documents such as a church bulletin. You can also send a message to everyone in your church, such as a daily scripture verse. There are many features within Streamer™, but you only need a few to get started. Here's an overview of your interface. We'll refer to this figure in the rest of this Quick Start Guide.



Five Simple Steps to Get Started

Let's get started. You can do these first steps on any computer or tablet - it does not have to be the system you plan to use in your services.

Step 1: Sign into Streamer™

Open a Chrome browser window, go to www.streamer.center and login using your Admin account.* You'll use this account to manage your Streamer system.

Step 2: Step into Your Captioning and/or Translation Room

From the **Lobby** you'll see a list of **Rooms** that you can use.* To step into your **Room**, just click on the name. You own the **Key** to this **Room** and can use that key to invite up to 30 other people to join you. If you want a larger room, or additional rooms, just let us know and we can do that for you.

Step 3: Start Captioning

Click on the microphone icon **L** and Streamer captions whatever you say. If Streamer asks for permission to access your microphone, say yes.

Step 4: Save the Transcript

To save the transcript, click on the Room Settings menu **G** and select the **Download Transcript** option.

Step 5: Clear the Transcript

To clear the transcript, in the Command Bar **M** type **/clear**.

Creating Guest Accounts

Most churches set up a single *Guest* account that everyone will share, but you can have as many accounts as you want. Perhaps you'll want a foreign language account such as *Guest-Spanish*, or separate accounts for each person that will be speaking during a service. Here are the steps to create these additional accounts:

Step 1: Create the Account

Go to www.streamer.center, click on Register, and enter the information for your new User Account.

Step 2: Give Permission to Use Your Room(s)

Login using your Admin account, enter the **Room**, and in the command bar type **/allow @user** where user is the name of the new account.

Step 3: Set Additional Permissions

There are two types of accounts in Streamer: **Normal** and **SuperUser**. Each new account you create is initially a **SuperUser** account, which means they have a microphone **L** and the Command Bar **M**. Typically you'll want to remove these features from Guest accounts. That way guests can just view the captioning, versus add to it. To remove these features, make them a **NormalUser** by typing **/makenormal @user** in the command bar. To undo this command, type **/makesuper @user**. Also, to set the ability to download transcripts, type **/setdownload yes** or **/setdownload no** into your Command Bar **M**.

* *Your Account and Room name were emailed to you and provided in a letter with your order. If you do not have this information, contact us and we can help.*

Computer and Sound Panel Connection

You can run Streamer™ on any computer that is connected to the Internet. Included with your shipment is a USB Adapter, Audio Cable, and a Microphone headset. These are optional items, that you may want to use to connect your Sound Panel to your computer. The USB adapter is plugged directly into the computer, and your audio cable is plugged from the Sound Panel to the **Pink** port of the USB adapter (a memory tip is "**Pink is Perfect**").

USER TIP: Make the external USB adapter your system's default microphone. That way whenever you plug it in, Steamer automatically uses that mic versus a built-in mic.

USER TIP: An easy way to test Interact prior to a service is to (a) plug in the USB adapter and insert the microphone headset directly into the **Pink** port and (b) speak a few test sentences to make sure it's working, then (c) unplug the microphone from the adapter and speak a few more sentences. If it's configured correctly you will only see captioning when the microphone is plugged into the USB port.

Personalize Your Accounts



Personalize your account by clicking on the Account Settings icon **(C)**. Set your picture by clicking the box in the upper left corner of the Account Settings page, and add a personal note to your name by typing into the box. These items help others identify you (see items **(J)**, **(K)** and **(H)**). If you have purchased the translation option, you can also select your preferred language. This way, no matter what language a person is speaking, you can always view the captioning and hear what they're saying in your chosen language.

Advanced Features


Sending a Private Message to friends is easy. Click on their name in the Users **(K)** or Room Owners **(J)** section and type your message. The message is private - other people in the room will not be able to see it. It is only sent to the names that you select. If the person isn't currently in the room, you can also type their name preceded by the @ sign, for example, **@Chris**. When you do this, the message will be waiting for them in their Message Room **(B)**.

Sending a Document to Others is also easy. Click on the **Attach Documents** button **(N)** and after previewing it click on the **Send** button **(O)**. A shortcut is to drag-and-drop the document you want to send into the Display Area **(I)**.

For Translation into Other Languages

Streamer automatically translates your services into dozens of languages. If you have one family that would prefer to listen in Spanish, and another in Russian, and perhaps a third in Vietnamese, that's easy to do. Create Guest Accounts for each of your desired languages, such as *Guest-Spanish*. Then, open the **Account Settings** tab , choose the desired language, click the **Translate** and **Show Flag** boxes, and finally the **Update** box. Now, when someone logs in using that account, whatever you say in English is simultaneously translated into their language, and visa-versa. To have the translation spoken aloud, in the Room Settings menu , select the **Continuous TTS** option (Text-to-Speech). To voice aloud a single paragraph, hover a mouse over the sentences and click on the play button.

Plus, There's Even More

The entire list of commands you can use are shown in the Help Menu . Here are a few of the more popular ones.

- **/clear** clears the contents of the transcript.
- **/setdisplay bright|dark** changes the color format of the layout.
- **/topic message** changes the description of your room.
- **/welcome message** sets a message people view when entering the room.

USER TIP: Create a desktop icon that when clicked automatically logs you into Streamer. To do this go to the Chrome settings, select **More Tools**, and then **Create Shortcut**.

USER TIP: To change the font size, use the Chrome settings to zoom in or out on the Streamer page. This setting will be remembered and used the next time you log into Streamer.

Notes

